

# Advisory Council Meeting

## November 12, 2020

### Minutes

<b><u>Members Present:</u></b>	Jay Adams Elaine Boni Sharon Courtney Joe Glomboski Alexis LaHaie Jody Shaddock-McNally	Crystal Bloemen David Born Myles Crane Kirsten Hartman Margaret Long Punkie Whitely	Royce Boehrs Jill Couch Ferri Erickson Lisa Hays Ellen Pihlstrom Sharon Zamora
<b><u>Members Absent:</u></b>	Danita Nixon		
<b><u>Staff Present:</u></b>	Tina Corrigan-Hugo Nicole Limoges Heather O'Hayre Lorenda Volker	Amber Franzel Jennifer Lynn Linda Rumney Laura Walker	Commissioner Kefalas Lori Metz Katie Stieber Mary Ward
<b><u>Guests Present:</u></b>	Kaylie Eisenberg	Dixie Huff	

### CALL TO ORDER

Crystal Bloemen called the meeting to order at 1:34 p.m.

### CONSIDERATION OF TODAY'S AGENDA AND MINUTES OF October 8, 2020

Minutes stand as presented.

### OFFICE ON AGING ADVISORY COUNCIL SURVEY AND EVALUATION SUMMARY REPORT:

All members received a copy of the two reports via email before the meeting.

Katie Stieber thanked everyone for participating in discussing the reports. All this work honors the population we serve. Katie invited Heather O'Hayre to start the presentation.

Heather opened the presentation with the Human Services Department Vision. This vision was presented to the Executive Committee in March but then COVID happened. The vision is a high-level view, based on a transformative model called, "Value Curve", created by the American Public Human Service Association (APHSA) out of Harvard University.

Heather informed the Council of the County process for conducting analyses.





Katie continued the presentation informing the Council of the process of this business analysis. The analysis focused on the contracting, invoicing, and accounting processes of the Office on Aging. Katie described the outcomes of the analysis.

Katie stated the business analysis is in draft form. The Council was invited to comment. Discussion ensued. Discussion will continue in December. Commissioner Kefalas suggested having a facilitated conversation at the December meeting and would appreciate an updated report be sent out as soon as possible.

## **OFFICE ON AGING STAFF UPDATES**

- Nicole Limoges will be welcomed at December's meeting. Nicole is the new Program Coordinator.

## **COMMITTEE & LIAISON REPORTS**

All Committee reports were emailed to members prior to the meeting.

## **ADJOURNMENT**

Crystal adjourned the meeting at 3:13 p.m.