



## Your DocFind<sup>®</sup> Online Directory

*Aetna Choice<sup>®</sup> Point of Service (POS) II*

### It's easy to find doctors and hospitals in your network

When you and your family need care, you can look for doctors and hospitals in the Aetna Choice POS II network. It's easy when you use the online DocFind directory from Aetna.\* With up-to-date listings, you can search for providers by name, specialty, gender, hospital affiliations and more.

### Find Aetna providers online in just a few quick steps

You can use the DocFind directory anywhere you have internet access. Just:

**1**

Visit <http://www.aetna.com/docfind/custom/mymeritain/>.

**2**

Key in the ZIP code, city, county or state of the desired geographical area in the *Enter location here* field. Click *Search*.

**3**

Key in *Aetna Choice<sup>®</sup> POS II (Open Access)* under *Select a Plan*. **Or** you can select *Aetna Choice<sup>®</sup> POS II (Open Access)* from the list of plans. Click *Continue*.

**4**

There are two options available to search for providers. The guided flow search uses some of our most commonly searched terms and easily organizes them for our users to find. To use the guided search flow, choose and click on one of the categories under *Find what you need by category*. **Or see step five.**

**5**

Use the search box, which includes type-ahead suggestions and will present provider, facility, specialty and condition search options based on what is entered. These suggested options will present an exact match or relevant providers. *What do you want to search for near* (will display your chosen location).

**6**

Choose your provider from the list of providers displayed on the results screen. You can learn more about each by clicking on the provider's name.

**7**

Narrow your search results by using the *Filter & Sort* option. Choices include Gender, Languages, Hospital Affiliations, Office Detail, Individual Practice Association Affiliations, Group Affiliations and Provider Type.

## Why choose a primary care physician (PCP)?

Meritain Health® does not require you to choose a PCP, but we encourage you to choose one. Your PCP knows your health care needs, so they can help manage your health and coordinate your care. To find and choose a PCP, use the *Find Care & Pricing* tool on your member portal.

## Find providers by phone

Need a provider when you're not near a computer? No problem. Simply call the Aetna Provider Line at **1.800.343.3140** from 8:00 a.m.–9:00 p.m. ET, Monday through Friday.



### We are Meritain Health

As Advocates for Healthier Living, we provide easy-to-use health care benefits you can use to live well. We also take steps to help you save on the cost of your care. Contact us at the number on your ID card if you have any questions about your plan.

*\*Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company and its affiliates.*

*Providers are independent contractors and are not agents of Aetna or Meritain Health. Provider participation may change without notice. Neither Aetna nor Meritain Health provides care or guarantees access to health services. Information is believed to be accurate as of the production date; however, it is subject to change.*