Upon notification of first case, LCDHE and OEM connected immediately & have had a coordinated response from day 1. Three public health teams were formed immediately to attempt to limit spread of the virus: isolation & quarantine team, assessment & monitoring team, & alternate testing site team. EOC was activated with all hands on deck to address cascading impacts due to illness & closures. Established supply chains and immediately began to address the need for strategic national stockpile activation. Pushed for SBA declaration & initiated long-term consequence management planning.

EOC operations ramped up significantly by March 12th. Most of the EOC activities involved addressing cascading impacts of closures & consequence management for next stage activities. One of the largest concerns was the ability to allocate needed resources & medical supplies to the local level. Key tasks of this phase include working with state & federal officials to request swift activation of the strategic national stockpile, working with facilities experiencing outbreaks, developing a task force to determine solutions for isolation of persons experiencing homelessness, activation of the Ranch for field operations, and working to get a recovery manager on-boarded.

Initial Response 1 - 3 Days

Early Response 3 - 10 Days

Key Accomplishments

Public Health Director
Issued orders and created policy based on empirical data and financial capabilities

Public Information
- Established & maintained JIC
- Responded to hundreds of media inquiries
- Organized Media Day @ Ranch

EOC Operations Compliance Task Force
- 438 non-essential businesses investigated/cold-called
- 444 complaints received/responded to
- 32 Notice of Violations of PH Orders Issued
- 104 Site Visits Completed
THE END OF MARCH SAW EXTENDED ORDERS, INCLUDING A STAY-AT-HOME ORDER ISSUED BY LCDHE AND THE GOVERNOR’S OFFICE ON 3/25. THIS LED TO MULTIPLE EFFORTS TO MITIGATE CASCADING IMPACTS OF THE ORDER & HIGHER LEVEL OF PUBLIC MESSAGING. KEY TASKS DURING THIS PHASE INCLUDED BEGINNING SET UP OF THE RANCH AS ALTERNATE CARE SITE IN PARTNERSHIP WITH THE STATE, SETTING UP A SITE FOR 10-BED SHELTER FOR PERSONS EXPERIENCING HOMELESSNESS NEEDING ISOLATION/QUARANTINE, ORGANIZING PPE-DRIVES THROUGHOUT THE COUNTY, AND SETTING UP A DRIVE-THRU TESTING SITE FOR FIRST RESPONDERS, HEALTHCARE WORKERS, AND CRITICAL INFRASTRUCTURE WORKERS.

APRIL BROUGHT CONSTRUCTION OF AN ACS IN PARTNERSHIP WITH THE STATE. IT ALSO ALLOWED EOC SOME TIME TO LOOK TO THE NEXT PHASE OF THE CRISIS & BEGIN TO DEVELOP INNOVATIVE APPROACHES TO THE CHALLENGES OUR COMMUNITY WILL FACE. KEY TASKS DURING THIS PHASE INCLUDED BEGINNING TO TRACK HOSPITALIZATIONS & COVID-19+ CASES TO DETERMINE NEED FOR SUPPORT OF MEDICAL SURGE, FINALIZATION OF A SITE FOR PERSONS EXPERIENCING HOMELESSNESS, FINALIZING HOTEL ROOMS FOR FIRST RESPONDERS/HEALTHCARE WORKERS NEEDING ISO/QUARANTINE, SETTING UP OF LONG-TERM TESTING FOR TIER 1 & TIER 2 PERSONNEL, PARTNERING WITH CSU ON A LAB FOR NORTHERN COLORADO, DEVELOPMENT OF A RESEARCH & MODELING GROUP TO ADVISE THE POLICY GROUP ON KEY DECISIONS RELATED TO THE VIRUS, AND BEGINNING DISCUSSIONS & PLANNING AROUND A STEP-DOWN ORDER PROCESS.

KEY ACCOMPLISHMENTS

EOC OPERATIONS
EPIDEMIOLOGY
TASK FORCE

- 200+ Test-Confirmed Cases in Larimer County
- 65% confirmed interviews to date
- Created tool that is a physician-diagnosed tracker to significantly increase understanding of outbreak in our community

EOC OPERATIONS
OUTBREAK
TASK FORCE

- 14 Facilities with COVID-19 Outbreaks we worked with to provide guidance & support

EOC OPERATIONS
TESTING
TASK FORCE

- 2 Coordinated local testing sites
- 2 Drive-Thru Testing Days for first responders, healthcare workers & critical infrastructure workers
- Completion of MOU with CSU to conduct testing
**KEY LESSONS LEARNED TO DATE**

**Act Early.**
Look at events globally & try to get in front of the response efforts to manage messaging & prepare citizens.

**Build Relationships.**
Building relationships with media and partners ahead of time and utilizing these relationships during incident response is extremely beneficial.

**Be Flexible.**
Nothing is static in this effort, and to be successful we must adapt to changes. We must take into consideration not just the next day, but 3-14 days into the future.

**Community Networks.**
Local networks are critical to accomplishing tasks. Requires support from all sectors.

**Communication.**
The community is willing to come together when they understand the whole picture. Communication is key when asking organizations to use their facilities (i.e. use, how it helps the community, etc.)

**Unified Command.**
This does not work if all management is spread out in different locations & not communicating.

**Integrate Early.**
Integration of the EOC & DOC early is critical.

**Clear Processes.**
Communication processes need to be clear up and down the Org Chart. Many personnel in this incident, including those assigned to be Branch Directors/Task Force Leads, have never previously worked in an ICS Structure.

**Capture Processes.**
Capturing successful processes is essential to ensure they are utilized in the future. This includes early development of financial processes & early identification of funding programs at the start of incident.

**KEY ACCOMPLISHMENTS**

**EOC OPERATIONS**

**COMMUNITY SUPPORT TASK FORCE**
Drafted a contract with local high school to serve as an ACS or Isolation site

**EOC OPERATIONS PERSONS EXPERIENCING HOMELESSNESS TASK FORCE**
Developed partnerships & admitted 1 resident to site

**EOC LOGISTICS**
Created supply cache for SNS goods & prioritization process for PPE to partners

150 + Deliveries of needed supplies to external partner agencies