



Welcome to TASC! We are pleased to administer your organization's Funded HRA Plan (FHRA).

We encourage you to log in to your online account where you can view your account balance, manage your investments, find various forms, and file claims.

1. Go to <https://MyBenefitsPortal.TASOnline.com>.
2. Click **New User** to register.
3. Fill in the requested fields and set your Username, Password, and Security Question.
4. Click **Register Account**. The Profile page opens.
5. Confirm your Profile information, update as necessary.
6. Click **Update Profile**. The Welcome page opens.
7. Click **Open My Account**. The home page opens.

Manage your Investments

As required by law, all of the assets in your account are held in trust by the plan "trustee". Contributions will be held in a default fund established by the Plan Sponsor until you establish investment elections for your account (if investment options are available for your plan.) To help you make investment decisions, click Investment Summary for links to prospectuses, fund fact sheets, and general market information.

Other actions available to manage your investments are:

- Generate a statement on demand
- Change Investment Elections
- Realign Portfolio
- Transfer Funds

Forms and Resources

Various forms and resources are available on the portal. To access:

- Under Claims Tool Kit on the left menu bar, click **Manage Claims**. Another window opens.
- Click **Forms** (top menu bar) to view documents:
 - Online Claim Filing and Secure Receipt Upload Instructions
 - Direct Deposit Form
 - Email Authorization Form
 - Q & A – a list of common questions and answers about your plan(s)
 - Qualified Expense List
 - Recurring Individual Premium Reimbursement Request Form
 - Letter of Medical Necessity

Claim Submission

To receive reimbursement of your medical expenses, you will need to submit a claim. Submitting your claim online is most efficient. We suggest you print the Online Claim Filing and Secure Receipt Upload Instructions for the details. In summary, the claim process is as follows:

- Enter your claim information online.
- Attach copies of documentation supporting the expenses right to the claim; OR

claims@tasconline.com | toll-free fax 866-450-1480 | TASC | P.O. Box 7213 | Madison, WI 53707-7213

Service: sychelp@tasconline.com | toll-free 866-678-8322

TC-5831-020518



- Print a copy of your claim confirmation and securely upload, fax, email, or mail the supporting documents to us.
- Keep copies of these materials for your files as they will not be returned.

Claims and valid receipts received by midnight on Wednesdays will be reimbursed the following week on Friday; checks will be mailed or direct deposits credited.

Email Address

Please provide us with your email address for correspondence regarding your account. You will receive the following notifications by email.

- Claim confirmations
- Notification of direct deposit reimbursements
- Claim denial notifications
- Account statements
- Information regarding any regulatory changes that affect your plan

You can add or update your email address on the portal by completing the Email Authorization Form available under the Forms tab, or contacting our Customer Care Center. TASC will not disclose your email address or other private information to third parties.

We look forward to providing administration services to you. If you have any questions, please contact Customer Care.

Sincerely,

TASC



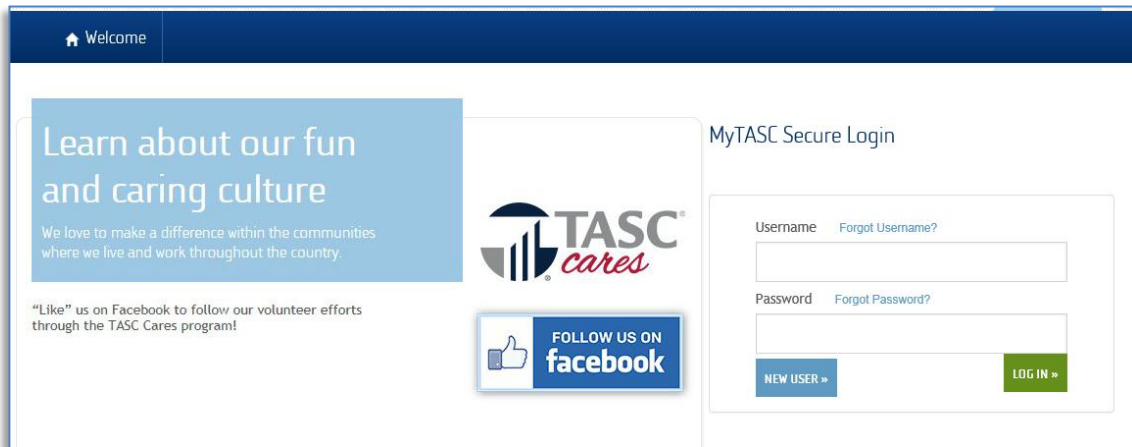
Investment Tool Kit Instructions

1. What is the Investment Tool Kit?

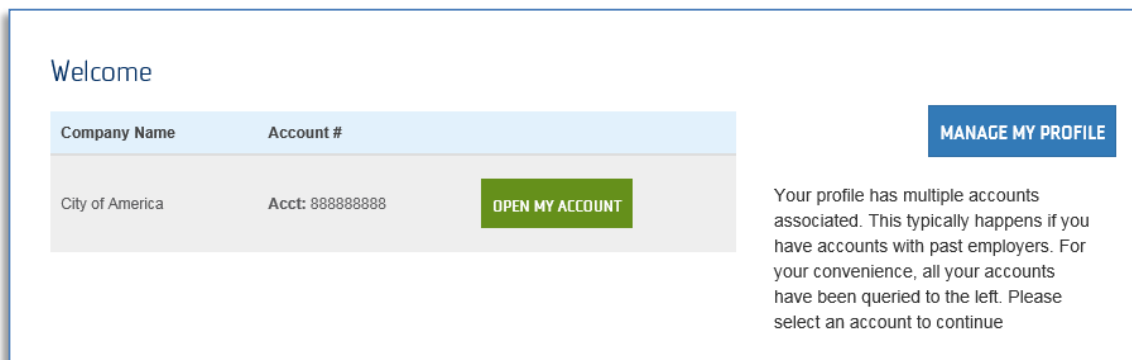
The assets in your Integrated Funded HRA (FHRA) Plan or Retiree Funded HRA (R-FHRA) Plan are invested in mutual fund(s) that have been pre-selected for the plan by the Plan Fiduciary. You may also have the option of moving money between available investments depending on the provisions of your plan.

2. Login

Visit MyBenefitsPortal.tasconline.com. If you've already registered, enter your Username and Password, and click **Login**. If a first time user, click **New User** and complete registration.



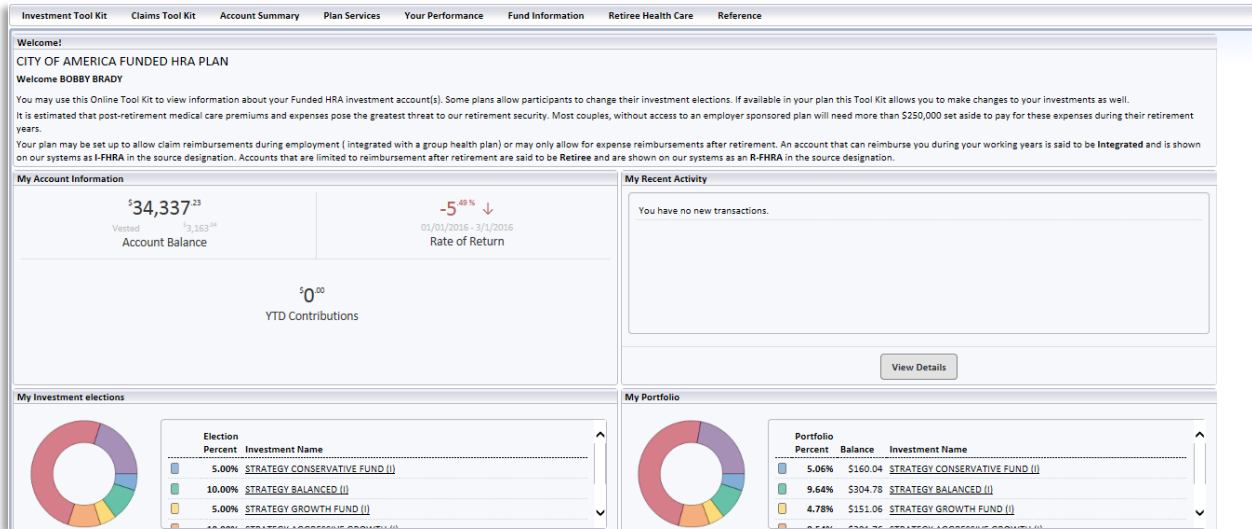
At the Welcome page click **Open My Account** to be directed to the Investment Portal.





3. The main page and menu have a new look!

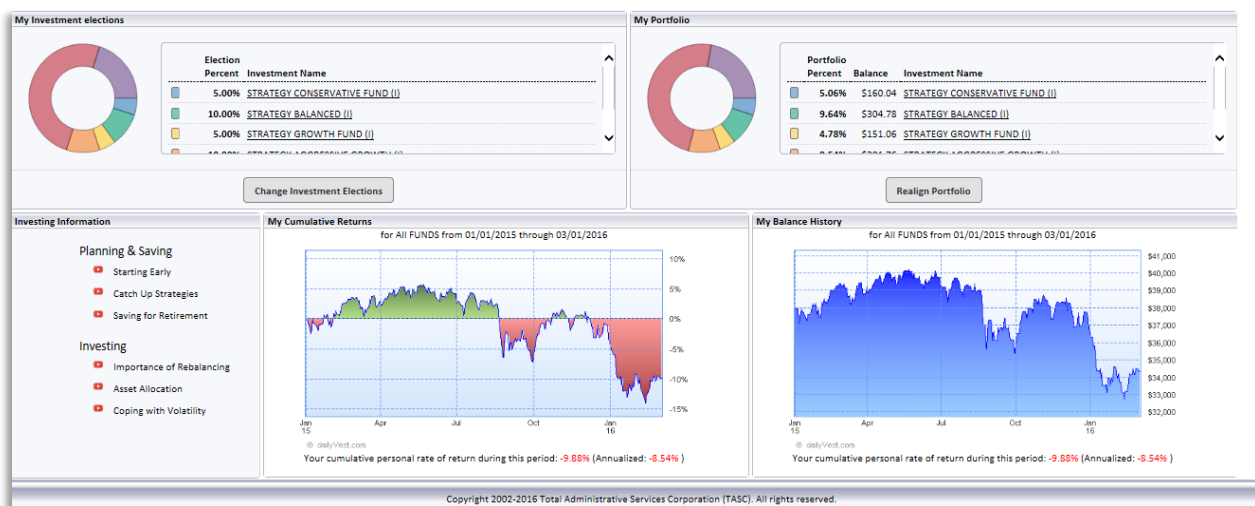
You will find the welcome page has new features, such as your current retirement account balance place near the top along with your current rate of return, a new area for notifications, easier navigation for your investment options, and easy one-click tasks. The menu bar is now located at the top of the page, removing the need to scroll down to find more menu options.



4. Managing your investments right from the welcome page

If you plan allows you to move into different mutual funds, you will now have the ability to click on Change Investment Elections or Realign Portfolio right from the welcome page to take you right to where you want to go.

New features also give you a quick view of your cumulative returns and your graphic balance history. Quick educational videos on planning, saving, and investment have also been added.





5. What is a Source and How Do I Know if I Have More Than One?

Your plan may be set up with two sources of assets: 1) for use during employment and/or 2) for use during retirement only. An account that can reimburse you during your working years is said to be **Claim Active** and is shown on our systems as an Integrated Funded HRA Plan (**I-FHRA or Integrated**) in the source designation. Accounts that are limited to reimbursement during retirement are said to be **Non-Claim Active** and are shown on our systems as a Retiree Funded HRA Plan (**R-FHRA or Retiree**) in the source designation.

Investment Tool Kit Claims Tool Kit **Account Summary** Plan Services Your Performance Fund Information Retiree Health Care Reference

Source Balance Summary

Source Information - As Of 03/01/2016

Your plan may be set up to allow claim reimbursements during employment or may only allow for expense reimbursements only during retirement. An account that can reimburse you during your working years is said to be **Claim Active** and is shown on our systems as **VHSP** in the source designation. Accounts that are limited to reimbursement during retirement are said to be **Non-Claim Active** and are shown on our systems as an **RMSA** in the source designation. Click on a source name from the grid below to view investment balances within that source.

Source Name	Balance	Vested Balance	Vested Percent	Total Contribution	Vesting Schedule
Integrated	\$3,163.04	\$3,163.04	100.00%	\$6,450.00	100% IMMEDIATE VESTING
Retiree	\$31,174.19	\$0.00	0.00%	\$31,500.00	Zero Percent Until Term'd
Sources Total	\$34,337.23	\$3,163.04		\$37,950.00	

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6. How Do I generate a Statement on Demand?

Annual Funded HRA Statements are mailed on an annual basis following the close of each plan year end. If you need an investment statement at any other time, simply go to Account Summary and select Statement on Demand. You can select any time period you would like, then click Generate. Statements can be saved as PDF or Excel to your own computer.

Investment Tool Kit Claims Tool Kit **Account Summary** Plan Services Your Performance Fund Information Retiree Health Care Reference

Statement on Demand

Generating a Statement

Please complete the form below to generate your Funded HRA Plan statement.

Select Date Range

From Date: 1/1/2016

To Date: 2/29/2016

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7. Where Can I Find my Historical Transactions?

You can look up transactions that occurred within your Investment Accounts. The system makes available two years of history of all transactions of your account. Under Account Summary, select Transaction Summary and enter a From Date (MM/DD/YYYY) or click on the Calendar to select a date. Enter a To Date (MM/DD/YYYY) or click on the Calendar to select a date and Click Update.

To get the details on each transaction, click on the Detailed View button to the right above the transactions. To go back to Summary, click on Show Summary View.



8. Where do I Change How My Contributions Are Invested?

Under Plan Services, select Investment Elections. If your plan has more than one source, you must change each source individually. Using the drop down boxes, select a percentage for those investment elections that you would like your future contributions to be invested in. Please note, you will be unable to successfully submit your Investment Elections unless the new percentages equal 100%. Once you have a total of 100% under new percentages, click on Submit Investment Elections.

Investment Tool Kit Claims Tool Kit Account Summary **Plan Services** Your Performance Fund Information Retiree Health Care Reference

Investment Elections for Future Contributions

Select a Source

Click on a source name from the list below to change your investment elections within that source.

PLEASE NOTE: Investment Elections change future contributions only. Elections do not change your current investment balances. In order to change your investment balances you must click Realign Portfolio or Transfer Funds in the lefthand menu.

Source/Balance		
Integrated	\$3,163.04	Change Elections
Retiree	\$31,174.19	Change Elections

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Using the dropdown boxes, select a percentage for those investment elections that you would like your future contributions to be invested in. Please note, you will be unable to successfully submit your Investment Elections unless the new percentages equal 100%. Once you have a total of 100% under new percentages, click on Submit Investment Elections.

You also have links to investments that will provide you with fund prospectus, fund fact sheet, and Morningstar fund information.

Investment Tool Kit Claims Tool Kit Account Summary **Plan Services** Your Performance Fund Information Retiree Health Care Reference

Investment Elections for Future Contributions

Investment Elections :: Source - Integrated

You can use this screen to change your Investment Elections at any time. Your new instructions typically become effective the next business day.

PLEASE NOTE: Investment Elections change future contributions only. Elections do not change your current investment balances. In order to change your investment balances you must click Realign Portfolio or Transfer Funds in the lefthand menu.

Investment Name	Links	Current %	New %
VOYA FIXED GROUP ANNUITY		0%	<input type="text"/> 0%
PRIME OBLIGATIONS/MONEY MARKET		0%	<input type="text"/> 0%
STRATEGY CONSERVATIVE FUND (I)		5%	<input type="text"/> 0%
STRATEGY BALANCED (I)		10%	<input type="text"/> 0%
STRATEGY GROWTH FUND (I)		5%	<input type="text"/> 0%
STRATEGY AGGRESSIVE GROWTH (I)		10%	<input type="text"/> 0%
VANGUARD TGT RETIREMENT 2010		0%	<input type="text"/> 0%
VANGUARD TGT RETIREMENT 2015		0%	<input type="text"/> 0%
VANGUARD TGT RETIREMENT 2020		0%	<input type="text"/> 0%
VANGUARD TGT RETIREMENT 2025		0%	<input type="text"/> 0%



9. How Do I change where my Current Balance is invested?

You have two options to change your current investment allocation: 1) Realign Portfolio or 2) Transfer Funds. You can realign your entire balance to fit into percentages for each fund or you can pick and choose how much of your current balance goes into each fund, by percentage, or by dollar amount.

To realign your current balance, under Plan Services select Realign Portfolio. If your plan has more than one source, you must change each source individually. Click on Realign to the right of your source. Under Current %, you will see what percentage of your current balance is in each fund. Under New %, you will select the percentage of your current balance that you want in each fund.

Investment Tool Kit Claims Tool Kit Account Summary Plan Services Your Performance Fund Information Retiree Health Care Reference

Realign Portfolio

Select a Source

Click on a source name from the list below to realign investment balances within that source.

PLEASE NOTE: Realign Portfolio changes all current investment balances. It does not change future investment elections. In order to change your future investment elections you must click Investment Elections in the lefthand menu.

Source/Balance

Integrated	\$3,163.04	Realign
Retiree	\$31,174.19	Realign

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Click on Realign to the right of your source. Under Current %, you will see what percentage of your current balance is in each fund. Under New %, you will select the percentage of your current balance that you want in each fund.

Investment Tool Kit Claims Tool Kit Account Summary Plan Services Your Performance Fund Information Retiree Health Care Reference

Realign Portfolio

Realign :: Source - Integrated

This screen will allow you to make broad changes to the way your VEBA account balances are invested. Due to the rules in your organization's VEBA Health Savings Plan, there may be certain investments in your account that cannot be changed. The current % column may not add to 100% due to the investments that are not available for realignment.

PLEASE NOTE: Realign Portfolio changes all current investment balances. It does not change future investment elections. In order to change your future investment elections you must click Investment Elections in the lefthand menu.

Investment Name	Links	Balance	Current %	New %
VOYA FIXED GROUP ANNUITY		\$0.00	0.00%	<input type="text" value="0 %"/>
PRIME OBLIGATIONS/MONEY MARKET		\$0.00	0.00%	<input type="text" value="0 %"/>
STRATEGY CONSERVATIVE FUND (I)		\$160.04	5.06%	<input type="text" value="0 %"/>
STRATEGY BALANCED (I)		\$304.78	9.64%	<input type="text" value="0 %"/>
STRATEGY GROWTH FUND (I)		\$151.06	4.78%	<input type="text" value="0 %"/>
STRATEGY AGGRESSIVE GROWTH (I)		\$301.76	9.54%	<input type="text" value="0 %"/>
VANGUARD TGT RETIREMENT 2010		\$0.00	0.00%	<input type="text" value="0 %"/>

If you would like to transfer funds rather than realign, select Transfer Funds. If your plan has more than one source, you must change each source individually. Click on Transfer to the right of your source. You must select a Transfer Type, Dollar to Dollar, or Percent to Percent. Select your investment. The amount or percent that is available to transfer out of the fund appears at the bottom next to Transfer Amount. Enter in the amount to

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Service: sychelp@tasconline.com | toll-free 866-678-8322

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transfer out of the fund. Click Continue. In the next screen, you will select where you want to place the amount that you are going to transfer into the remaining fund(s). The amount to transfer is reflected under Amount Remaining. When you have placed the amount, click Transfer.

Investment Tool Kit Claims Tool Kit Account Summary **Plan Services** Your Performance Fund Information Retiree Health Care Reference

Transfer Funds

Select a Source

Click on a source name from the list below to transfer investment balances within that source.

PLEASE NOTE: Investment transfers change current fund balances only. Future contribution elections are not affected. If you would like to change your future investment elections click Investment Elections in the lefthand menu.

Source/Balance

Integrated	\$3,163.04	Transfer
Retiree	\$31,174.19	Transfer

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Investment Tool Kit Claims Tool Kit Account Summary Plan Services **Your Performance** Fund Information Retiree Health Care Reference

Transfer Funds

Transfer ::: Source - Integrated

- Select a transfer type from the list below...
- Select a fund to transfer money...
- Enter the amount/percent you would like to transfer...

Transfer Type

Dollar to Dollar

Percent to Percent

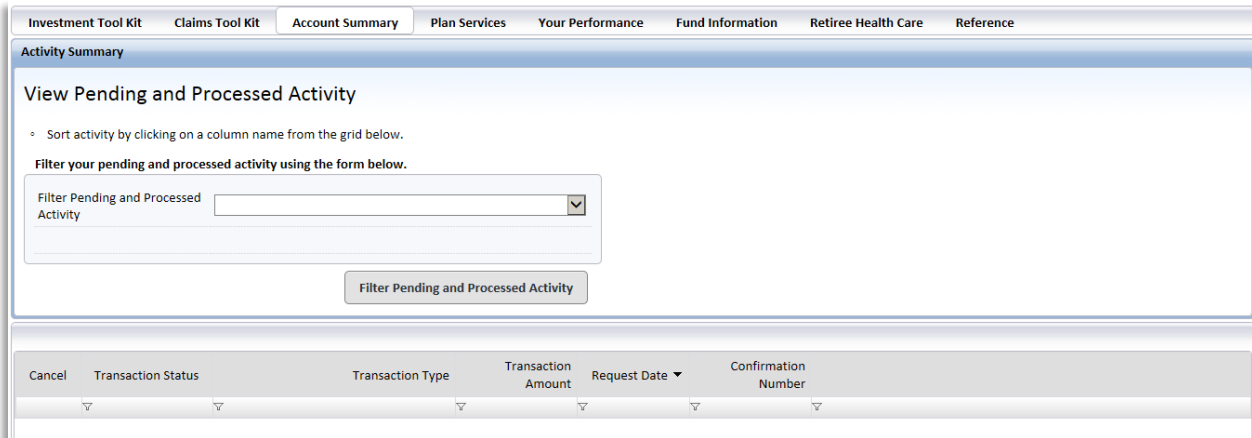
Funds/Balances

Investment Name	Balance
<input type="radio"/> STRATEGY CONSERVATIVE FUND (I)	\$160.04
<input type="radio"/> STRATEGY BALANCED (I)	\$304.78
<input type="radio"/>	\$151.06



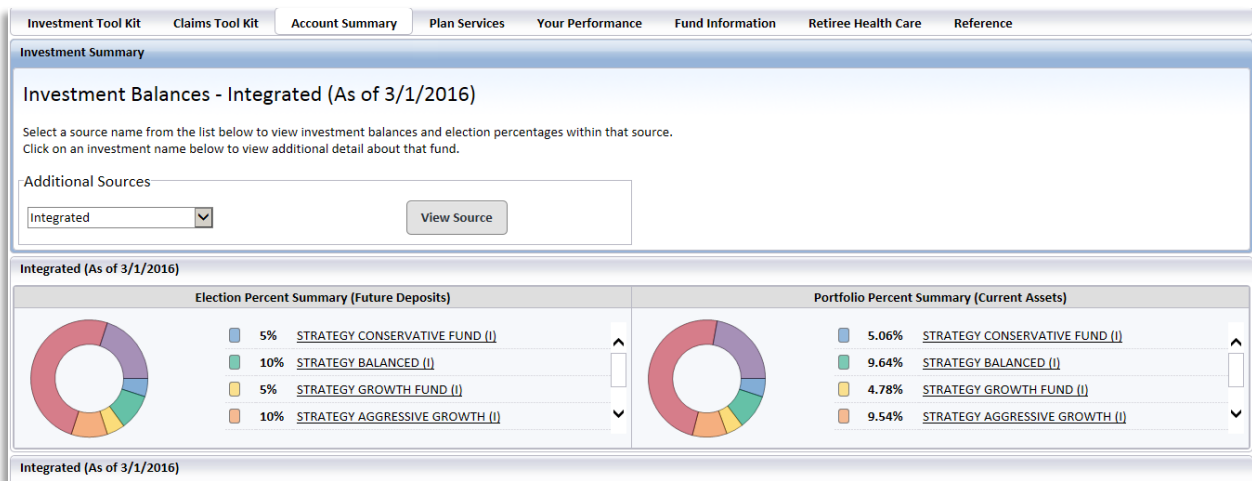
10. How Do I Know if My Request Has Been Received?

Under Account Summary, select Activity Summary. Any pending activity will be present here. Should you wish to cancel any transaction in pending status, you can click on Cancel. You will also see at the top right corner of your screen: Pending Activity in red. If you click on it, it will automatically bring you to the Activity Summary screen.



11. How Do I Know if My Request Has Been Processed?

Under Account Summary, select Investment Summary. Your new Investment Elections will be present. In addition, a confirmation letter will be mailed to your home address the following business day after your request has been processed.



12. Where Can I Find Fund Information?

Throughout the Investment Tool Kit, each time you see a fund that is underlined you may click on the fund to view current fund performance. To view more detailed fund information, go to Account Summary and select Investment Summary. Under Links, click on the individual buttons for further information.



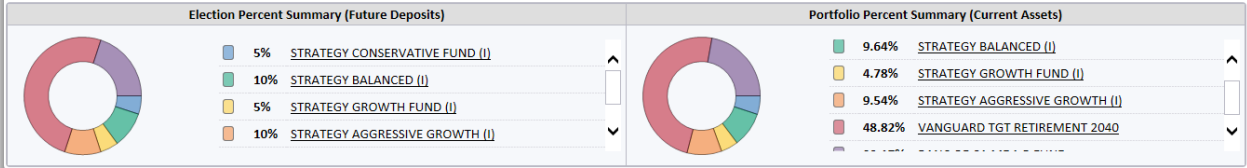
Investment Balances - Integrated (As of 3/1/2016)

Select a source name from the list below to view investment balances and election percentages within that source.
Click on an investment name below to view additional detail about that fund.

Additional Sources

Integrated

Integrated (As of 3/1/2016)



Integrated (As of 3/1/2016)

Investment Name	Links	Balance	Election Percent	Portfolio Percent	Shares	Share Price	Cost Basis	Ticker Symbol	Class
STRATEGY CONSERVATIVE FUND (I)		\$160.04	5%	5.06%	14.9430	\$10.71	\$170.22	FSFYX	LIFECYCLE FUND
STRATEGY BALANCED (I)		\$304.78	10%	9.64%	32.6320	\$9.34	\$351.21	FSKYX	LIFECYCLE FUND
STRATEGY GROWTH FUND (I)		\$151.06	5%	4.78%	13.9480	\$10.83	\$161.93	FSGYX	LIFECYCLE FUND
STRATEGY AGGRESSIVE GROWTH (I)		\$301.76	10%	9.54%	23.3200	\$12.94	\$299.60	FSAYX	LIFECYCLE FUND
VANGUARD TGT RETIREMENT 2040		\$1,544.15	50%	48.82%	57.4460	\$26.88	\$1,754.97	VFORX	ASSET ALLOCATION

13. How Do I Access My Annual FHRA Statement?

If you have a validated email address on file, you will receive an email when your annual Funded HRA statement is ready to be viewed online. If you do not have a validated email address on file, you will receive a paper copy of your annual FHRA statement. Regardless whether you have a validated email address on file or if you are receiving a paper copy of your annual FHRA statement, your statement will be available online to view.

Investment Tool Kit | Claims Tool Kit | Account Summary | Plan Services | Your Performance | Fund Information | Retiree Health Care | Reference

eStatements

Your available eStatements are listed below.

Click on a statement name to view the document

Statement	Statement period	Date
Annual Year End Statements	January 01 2011 - December 31 2011	2/10/2012

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14. How Do I Access information About Claims?

Under Claims Tool Kit, you have several options. You can select Manage Claims to be redirected to your Claims Tool Kit, upload your receipts securely, view a comprehensive listing of eligible expenses, or search forms to download. Refer to the Online Claim Filing Instructions for details.

The screenshot shows the 'Employee Benefits' portal with a navigation menu including 'Investment Tool Kit', 'Claims Tool Kit', 'Account Summary', 'Plan Services', 'Your Performance', 'Fund Information', 'Retiree Health Care', and 'Reference'. The 'Claims Tool Kit' dropdown menu is open, showing 'Manage Claims' and 'Eligible Expenses'. The main content area displays a welcome message for 'BOBBY BRAD' and 'CITY OF AMERICA', followed by a 'My Account Information' section. This section shows a Vested Account Balance of \$35,051.56, a Rate of Return of -3.52% (down arrow), and YTD Contributions of \$0.00. Below this are sections for 'My Investment elections' and 'My Portfolio', each with a pie chart and a dropdown menu.

For claims submission, please see document entitled Step-by-Step Instructions for Online Claim Filing and Secure Receipt Upload. You can find this document by clicking on Manage Claims. It will be located in the Forms section.