Con artists are also pretending to be Federal Emergency Management Agency (FEMA) representatives collecting a "processing fee" for an emergency loan or other assistance. If you get a phone call or visit from someone claiming to be a representative of a particular agency, always call the agency to confirm that the representative is legitimate and DO NOT use the phone number the solicitor gave you. The correct contact number for FEMA is 1-800-621-3362 or their website is www.disasterassistance.gov